

Policy for Sorting Cancellations: as of April 1, 2024

For all sort bookings ≥ 4 h, there will be a stratified penalty for cancellation as follows:

- Cancellation >96 h (4 business days) in advance, no penalty.
- Cancellation notice >48 h (2 business days), 50% of booking will be billed.
- Cancellation <48 h (2 business days), 100% of booking will be billed.

For all sort bookings <4 h, there will be a stratified penalty for cancellation as follows:

- Cancellation >72 h (3 business days) in advance, no penalty.
- Cancellation notice >48 h (2 business days), 50% of booking will be billed.
- Cancellation <48 h (2 business days), 100% of booking will be billed.

Thank you

PM & KDT Flow Cytometry Facilities

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